



Thanks for purchasing our products at www.swing-canopy.co.uk operated by Springs & Canopies.

Before fitting your replacement canopy please ensure that your frame is clean - free from dirt, rust, paint or oil/grease.

In order to be eligible for a refund, you have to return the product within 30 calendar days of your purchase. The product must be in the same condition that you receive it. If the product is damaged or soiled in any way (including pet hairs), or you have initiated the return after 30 calendar days have passed, you will not be eligible for a refund. All items must be returned in original packaging. Please put the cardboard box into a bag - as it arrived to you.

After we receive your item, our team of professionals will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

It is the Buyers responsibility to return the item. Prepaid labels are not supplied.

If anything is unclear or you have more questions feel free to contact our customer support team.

Please complete the return form below and include it with your item.

RETURN ADDRESS
Springs & Canopies
12 Stephen Street
St Annes
FY8 2BU

RETURNS FORM

NAME	
ADDRESS & POSTCODE	
EMAIL ADDRESS	
ORDER NO/USER ID	
REASON FOR RETURN	

To measure canopies correctly it needs two people and a rigid (not cloth) tape measure. Pull the canopy taut and measure accordingly. Help in measuring is on our website.

www.swing-canopy.co.uk